

Person Specification - Care and Support Staff

Experience:

- Experience not essential - as training given
- Previous experience of care role helpful, ideally involving care of adults
- Other caring roles (e.g. caring for family members) may also be valuable

Knowledge:

- No formal Educational qualifications required
- Basic Literacy Skills essential
- Basic knowledge of Domiciliary Care
- Knowledge & respect for Confidentiality
- Working knowledge of Health & Safety
- Working knowledge of Personal Rights and Responsibilities

Skills:

- Good communication skills
- Ability to work to company guidelines without constant supervision
- Willingness to develop in the care profession

Behaviour:

- Adaptable to clients needs
- Flexibility – changing with varying scenarios
- Keen to develop further
- Professional approach
- Good personal hygiene
- Empathetic and caring attitude
- Non-judgemental
- Good team worker
- Understanding and supportive to colleagues
- Respectful of others wishes
- Positive attitude and approach to change